



June 8, 2009

ZLan Systems, Inc.
16612 W. 159th Street
Suite 202
Lockport, IL 60441

Dear Mr. Zimny:

I would like to take this opportunity to let you know that I have been very satisfied with the services that ZLan Systems has provided to our company within the past fifteen months. The knowledge and expertise of you and your staff has been an asset to our overall technical infrastructure.

When we entered into our partnership in March 2008 Luse Holdings had a few identified technical hurdles to overcome in order to service our user base effectively. ZLan Systems was able to help us put a plan together to overcome those we identified, as well as additional ones that ZLan identified. Just to highlight some of those accomplishments:

- Improved infrastructure reliability by setting up and migrating our ageing physical servers to a virtualized environment with SAN storage.
- Eliminated a company growth bottleneck by performing an in-place migration from our Windows Small Business Server to a standard Windows server domain. This freed us from the 75 user limitation SBS imposes, while allowing us to maintain our existing users, groups, and domain name.
- Modernized our servers by introducing Windows Server 2008, Exchange 2007, and 2008 Terminal Services to our infrastructure.
- Continually provide ongoing support and maintenance onsite, as well as remotely through your remote support offerings.

The level of professionalism and attention to quality customer service is much appreciated. I look forward to our continued partnership with your firm.

Sincerely,

John Lorenz
CFO / Executive VP
Luse Holdings, Inc.

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